

SAMPLE FORM OF WITHDRAWAL

If, as consumer and user, you wish to exercise your right of withdrawal, you can do so through this form, which you must fill in and send to us.

For the attention of **Knxsimulator S.L.**, located in San Cristobal Square, 14 – 03002, Alicante, Spain, telephone number 965 035 635 and email address **info@knxsimulator.com**.

Hereby, I give notice that I withdraw my contract of sale of the following list of products and services:

KNX Simulator (30 uninterrupted days)

Ordered on: (indicate date)

Order number: (indicate)

Name of consumer and user: (indicate)

Consumer and user residence: (indicate)

Signature of the consumer and user (only if this form is handled in paper)

Date:

In compliance with the provisions of the General Data Protection Regulation (RGPD) (EU) 2016/679 and the Organic Law 3/2018 of 5 December on the Protection of Personal Data and the Guarantee of Digital Rights, we inform you that the data provided by you, as well as those generated during your relationship with our entity, will be processed in order to provide you with the requested service, carry out the administrative management derived from our contractual relationship, as well as to send you commercial communications about our services.

The legitimacy of the processing will be based on the existing contractual relationship, consent, or on legitimate interest (direct marketing) or legal obligation, in some cases. The data provided will be kept for the duration of the contractual relationship or for the time necessary to comply with legal obligations. Your data will not be transferred to third parties, unless this is necessary for the provision of services or there is a legal obligation. No automated decisions with significant legal effects will be taken, unless prior consent has been obtained.

We also inform you of the possibility of exercising the following rights over your personal data: right of access, rectification, suppression or oblivion, limitation, opposition, portability and to withdraw the consent given. To do so, you may send an email to: info@knxsimulator.com, attaching a copy of your ID card. You may also contact the competent Data Protection Supervisory Authority (AEPD, in Spain) to obtain additional information or to file a complaint.

Identification details of the person responsible:

KNX Simulator, S.L., B42678227, Plaza de San Cristóbal, 14 - 03002 - Alicante - ALICANTE, 965 035 635